



HUMAN CONCERN
INTERNATIONAL

ANNUAL REPORT 2020



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A M E S S A G E F R O M U S

Bismillah.

I'd like to begin this annual report by recognizing and thanking our friends and donors for their ongoing support. This year was a year of opportunities and growth, and it could not have been possible without you and your support.

In 2020, despite the economic hardship faced by many households, our donors helped raise \$10.5M - the highest revenue in the last 6 years. This allowed HCI to contribute to the global relief efforts in a year of on-going and unrepresented challenges caused by the Covid 19 pandemic. HCI will continue to support people in crisis with these generous donations you have entrusted with us.

It is with a heavy heart that we remember the final words of the late Syed Mumtaz Akhtar in last year's letter: "I have full and complete trust in HCI to deliver, and even surpass expectations." Each and every day, staff and volunteers are inspired to reach the highest levels of excellence in the work we do. This work honors the memory of our members and directors such as the Humanitarian Award Winner Br. Hussain Bhayat, whom we lost in 2020, and many others who have given over 40 years of dedicated service to help people in need.

In the coming year, HCI will focus on strengthening the organizational structure both here in Canada, and internationally; improving communication streams; creating a stronger digital presence; increasing local programs; investing in capacity building of employees; becoming a more professional and modern organization. All of these investments are made for a single purpose: to be the most impactful organization in Canada and abroad.

As we continue to grow, we must always remember our mission; "to move communities from crisis to sustainability".

Sincerely,

Ishtiaq Salim
Chair of the Board

R A M A D A N

Our Ramadan Program addresses three issues: food security, malnutrition, and the mental well-being of families living under the poverty line. Our work prioritizes children and women who are the most vulnerable.

In a world where **16,000 children die every day** due to hunger related illness, your Zakat and Zakat Al Fitr donations provide food baskets and bring smiles on the faces of families in need.

Countries: Canada, Afghanistan, Syria, Yemen, Bangladesh, Bosnia, Burundi, Palestine (West Bank and Gaza), Ghana, Haiti, Iraq, Jordan (Refugee Families), Guyana, India, Kenya, Somalia, Lebanon, Pakistan, Sri Lanka, Tunisia, Morocco, Rohingya

E I D G I F T S F O R O R P H A N S

Eid gifts for orphans - Alhamdulillah with your generous support we also distributed **\$25 Eid cash gift to 400 orphans** in Somalia, Bangladesh, Yemen, and Lebanon.

Locally we held Eid toy drives in different cities to gift toys to **1,000 children living in poor neighbourhoods**.



Q U R B A N I

Our Qurbani/Zabiha Program provides a means for Muslims around the world to fulfill their religious obligation of donating their annual sacrifice of meat to vulnerable families around the world.

This Qurbani is a source of sustenance for families who would otherwise not be able to afford meat, a high priced commodity in many communities.

Countries: Canada, Afghanistan, Syria, Bangladesh, Bosnia, Palestine (Gaza), India, Kenya, Somalia, Lebanon, Pakistan, Sri Lanka, Tunisia, Morocco, Indonesia, Ethiopia, Uyghur, Rohingya



TOTAL NUMBER OF
FAMILIES HELPED:
23,115

TOTAL NUMBER OF
BENEFICIARIES:
124,615



COVID RESPONSE

The COVID-19 Pandemic has created an unprecedented crisis situation across the globe. Millions of lives have been affected in different ways. Many have lost their jobs and are having a hard time putting food on the table for their families, while thousands are in need of basic equipment, like masks and sanitizers, to protect themselves from the virus.

We initiated a COVID Response Program to try and help families touched by the crisis in one way or another. As a quick response, we distributed food baskets and **hygiene kits in 11 countries**, including Canada. We targeted beneficiaries who were disabled, single mothers, people living in poverty, and/or those who were ill.

Countries: Canada, Afghanistan, Bangladesh, India, Palestine (Gaza), India, Pakistan, Somalia, Syria, Yemen, Lebanon



WATER

As of 2019, 1 in 3 people lack access to clean drinking water while over half of the global population lacks safe sanitation. HCI has collaborated with NGO's and beneficiaries on the ground to implement projects that provide access to safe and clean water, one of the most effective instruments in promoting health and reducing poverty.

Countries: Afghanistan, Burundi, Bangladesh, Democratic Republic of Congo, Ethiopia, Eritrea, Ghana, India, Kenya, Pakistan, Somalia, Yemen

Type of projects: Wells, Latrines, Pumps, Desalination Units.

NUMBER OF WELLS
BUILT: 236

TOTAL NUMBER OF
BENEFICIARIES:
127,538

HEALTH

We recognize that millions of people across the world today are dying from preventable causes, especially children, and women who have pregnancy related issues. Our solution to sustainability is to run mobile health clinics in communities where there is a lack of access to medical facilities, and support establishments that are providing health services to low-income families.

Countries: Pakistan, India, Rohingya, Somalia, Bosnia, Syria

Type of projects: Eye cataract surgeries, free medical treatment, psychological support, equipment for hospitals, COVID treatment



TOTAL NUMBER OF
BENEFICIARIES:
71,600

E D U C A T I O N

We recognize that poverty is a key barrier to accessing education for children and adults, especially women and girls. A lack of resources unfortunately means that families need to make difficult decisions. Often this means they cannot afford to send their children to school. Our education programming makes it possible for children to attend school, and learn in a safe and secure environment.

Countries: Pakistan, India, Rohingya, Bangladesh, Somalia, Burundi

Type of projects: Scholarships, vocational training, construction of classrooms, school supplies, transportation from rural villages, healthy meals

TOTAL NUMBER OF
BENEFICIARIES:
1,985

EMERGENCY RELIEF

Our Emergency Relief Program is designed to provide immediate relief to victims of humanitarian disasters. We closely monitor global crises and disaster trends to prepare and rapidly respond to provide aid.

Emergencies responded to: Delhi violence in India, Cyclone Amphan in India and Bangladesh, Assam floods in India, Lebanon blast, Karachi floods, Sudan floods, Gaza attack

Types of projects: Food and non-food items, medical assistance, reconstruction of homes, rebuilding of infrastructure.



TOTAL NUMBER OF
BENEFICIARIES:
39,382

WINTER RELIEF

In a world where the climate has been changing drastically and the temperatures during the winter drops down, families living in poverty can't afford protecting themselves and loved ones from the harsh cold.

The COVID-19 crisis made it even harder for the families depending on the day to day wages with the curfews and lockdowns that resulted in global economic disruption. Your donations provided warmth, food, and drew smiles on the faces of families in need.

Countries: Canada, Afghanistan, Bangladesh, Morocco, Palestine (Gaza), Lebanon, Syria, Yemen, Rohingya, Uyghur

A person wearing a blue winter coat and a grey beanie is walking away from the camera, carrying two large white bags of food. The background is a dark, textured surface. Overlaid on the background is a white outline map of the world. Two regions are highlighted in red: India and a small area in the Middle East. The text 'TOTAL NUMBER OF FAMILIES HELPED: 4,784' is displayed in white capital letters on the left side of the image.

TOTAL NUMBER OF
FAMILIES HELPED:
4,784

TOTAL NUMBER OF
BENEFICIARIES:
23,290

CHILD SPONSORSHIP PROGRAM

There are millions of children around the world who are engaged in child labor and under go child abuse. They are exploited due to issues of poverty and inequality.

Our Child Sponsorship Program (CSP) supports the livelihoods of these orphans and children in need. Our program ensures that school aged children living in poverty and in conflict zones have access to basic necessities (food, water, shelter clothing), as well as an opportunity to attend school.

Countries: Afghanistan, India, Bangladesh, Rohingya, Somalia, Pakistan and Kashmir, Guyana, Palestine, Syria, Lebanon, Tunisia



NUMBER OF
CHILDREN BEING
SPONSORED: 2,120



ABDUL'S STORY

This is Abdul Gaffar Abdul Samad with his daughter. He lives in Makraniphali, Nandurbar, Maharashtra, India. He has 2 daughters and one son.

He earns his daily income by ironing clothes for people in the village, but has not been able to work due to the COVID lockdown. He finds it extremely difficult to feed his family. His family was a recipient of the food baskets we distributed in India during Ramadan. Thanks to your donation, he will be able to feed his children nutritious and healthy food.

He wanted us to convey his thanks to all of you, and made Dua for all our donors.

AMIN'S STORY

This is Amin Ahmed. Amin was a porter working in Al-Hodaidah. Last year, the dire circumstances forced him to move to Sanna with his family (mother, 3 children, a widow sister and her daughter). The conflict in Yemen has made life difficult for him. Today he is struggling to provide his family with basic necessities. He spends his day looking for labor job opportunities, and although he works very hard, he does not make enough to fulfill the needs of his family.

These were Amin's words when he received the Qurbani meat: "These days, living conditions are very bad and difficult. It is hard to meet the basic needs of my family. With the rising prices of food, clothing, and basic necessities, it has become more difficult to provide for my children. Most of the time, I don't have enough money. I borrow from neighbors, and it is difficult for me to pay back my debts. To survive these days, I rely on humanitarian assistance. My family and I are thankful for HCI and it's donors to give the chance to enjoy a decent meal during these uncertain times."



M O H A M M E D ' S S T O R Y

This is a family of four that was adversely affected by COVID. Our relief program gave the family a source of hope for survival. Mohammed, the father, had these words for you:

“My name is Mohammed, I am a father of three children. My family and I moved to Sana’a seeking safety and trying to find work. Due to COVID19 lockdown I lost my job and I am not able to even pay the rent of my house. This food basket helped me and my family during these difficult and uncertain times. Thank you HCI and the donors for your help and support.”



FIKADU DEMOZ'S STORY

Fikadu Demoz (above), a resident of the Ksad Dalwo Village, is helping her children drink clean and fresh water drawn from the new water point.

Previously, Fikadu was walking 3-4 km each day to collect water from a nearby river, which then had to be boiled before consumption. "I was always rushing. Always getting water and trying to get the food cooked. It took up so much of my time, there was no time for other things. I hardly saw my own sister Genait, and I had to bring my son with me to get the water every day. He gets very tired and he wants to stop and play often but we did not have time" says Fikadu. She went on to express, "Sometimes I was so busy I had to send my daughter to get the water and then she would miss some of school. Now the water point is just a short walk from my compound, and I meet my sister there every day. Our children play together, and I hear all the funny stories from our village. We laugh a lot when we are together!"



























HAFIDA'S STORY

This is Hafida Bourich and her sons. She lives in the slums of Rabat. She is a widow and stay at home mom.

She receives a monthly food basket from HCI to help her support her family, and her sons receive school supplies to help them with their education. We found out that her house has broken windows and doors, and during winter, the roof is not able to hold snow and water. As a result, her house becomes wet and the washroom get flooded. We installed a new roof, new windows and doors, and built a new washroom for her family. We also fixed the electricity wires that were dangling from the walls. Hafida wants to express her gratitude to your generosity and for keeping her and her sons warm during this winter.



















BREAKDOWN

RAMADAN

 CA	 AF	 SY	 YE	 BA	 BH
 BR	 PS	 GH	 HAT	 IQ	 JO
 GY	 IN	 KY	 SO	 LB	 PK
 SR	 TN	 MR	 ROH		






Total number of families helped: **15,204**
Total number of beneficiaries: **91,224**

QURBANI

 CA	 AF	 SY	 BA	 BH	 PS
 IN	 KY	 SO	 LB	 PK	 SR
 TN	 MR	 ID	 ET	 UG	 ROH













Total number of families helped: **23,115**
Total number of beneficiaries: **124,615**

COVID RESPONSE

 CA	 AF	 BA	 IN	 PS	 PK
 SO	 SY	 YM	 LB		

Total number of families helped: **4441**
Total number of beneficiaries: **26,789**

WATER

 AF	 BR	 BA	 DRC	 ET	 ER
 GH	 IN	 KY	 PK	 SO	 YM

Number of wells built: **236**
Total number of beneficiaries: **127,538**

HEALTH

 PK	 IN	 ROH	 SO	 BH	 SY
----------------------------------------------------------------------------------------	----------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------------	----------------------------------------------------------------------------------------	----------------------------------------------------------------------------------------	----------------------------------------------------------------------------------------

Total number of beneficiaries: **71,600**

EDUCATION

 PK	 IN	 ROH	 BA	 SO	 BR
-----------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------------	-----------------------------------------------------------------------------------------












Total number of beneficiaries: **1,985**

EMERGENCY RELIEF

 IN	 BA	 LB	 PK	 SU	 PS
------------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------

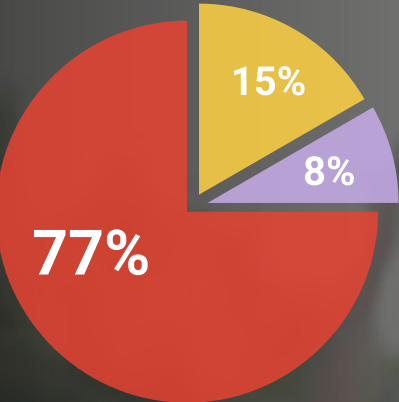
Total number of beneficiaries: **39,382**

WINTER RELIEF

 AF	 IN	 BA	 ROH	 SO	 PK
 GY	 PS	 SY	 LB	 TN	

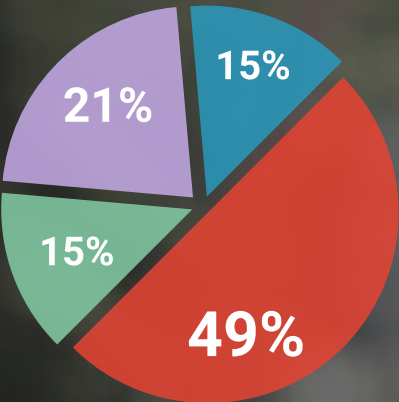
Total number of families helped: **4,784**
Total number of beneficiaries: **23,290**

HIGHLIGHTS



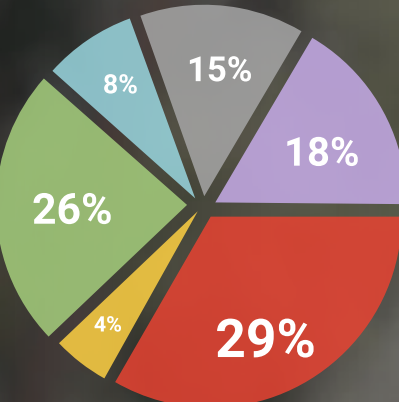
OPERATING EXPENSES

- PROGRAMS
- ADMIN
- FUNDRAISING



DOLLAR DISTRIBUTION

- AFRICA
- SOUTH ASIA
- MIDDLE EAST
- NORTH AMERICA



AREAS OF IMPACT

- EDUCATION
- DISASTER RELIEF
- SEASONAL
- HEALTH
- WATER
- CSP





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