



HUMAN CONCERN  
INTERNATIONAL

# ANNUAL REPORT 2019



# CONTENTS

Message From Board Of Directors	1 - 2
Message From Executive Director	3 - 4
Our Commitment To The SDG's	5 - 6
Our Projects And Achievements	7 - 16
Financials	17 - 20
Our Board Of Directors And Team	21 - 22



# MESSAGE FROM BOARD OF DIRECTORS



## **Bismillah.**

We would like to begin this annual report by recognizing and thanking our friends and donors for their ongoing support. This year we celebrate our 40th anniversary, and it could not have been possible without you.

Thinking back on our 40 years, we've accomplished so much together as a community of concerned global citizens. Born out of the Soviet invasion of Afghanistan and the Canadian response to civilians in need, Human Concern International grew into a global organization serving and operating in more than 45 countries.

In all of the accomplishments of HCI over the past 40 years, you will find at the heart of it dedicated, conscientious, and passionate staff members, volunteers, and board of directors. To them, our thanks is also due.

And last but not least, please join us in recognizing our talented team that successfully executed and delivered on many projects this year taking the most vulnerable people from crisis to sustainability. The notable impact of these projects, made possible by our ardent supporters, staff, and volunteers should make all of us all extremely proud.

Despite the challenges of the last 12 months, HCI has done an outstanding job at delivering on the organization's promises to bring lasting change to our world. While 2020 comes with its own unique set of challenges never experienced before in our lives (global pandemic), we have full and complete trust in HCI to deliver, and even surpass expectations.

Sincerely,

HCI Board of Directors

# MESSAGE FROM EXECUTIVE DIRECTOR



## Dear friends,

I started out my journey in the Humanitarian field as a young volunteer during my elementary school days. I eventually found my way to HCI a decade ago where I gained eye opening experiences that were nothing short of life changing. From my days as a volunteer, to a staff member, and now as the Executive Director, I have been blessed to be a part of the HCI family.

The year 2019 was particularly challenging for us. However, with your strong support and sincere prayers, our entire team worked hard to face these challenges head on and bring improvements to HCI. In fact, these challenges made us become more faithful to our mission and even more committed to the cause of helping people in need.

Our Board and staff remained dedicated to serving our beneficiaries around the world. The children of Yemen, Gaza, Syria, and those living in many other conflict zones, have in particular been our priority. As a team, we shed tears when we learned about their living conditions, and made it our mission to help move them from crisis to sustainability. We worked hard to raise funds and help them, and we shared smiles when we saw the difference our work was making in their lives.

What a wonderful feeling it is to be involved with helping people in dire need. To be able to build 236 wells and 78 latrines in 12 countries, to provide 7,819 scholarships where more than 50% of the receipts are girls, to give medical assistance to 56,121 seniors, women and others suffering. Thousands of people received our Emergency Relief Kits to help them survive through disasters, while hundreds moved towards a brighter future through the skill development training they received. This would not have been possible without your generosity. Thank you for being the reason why millions of lives are being saved and improved across the globe.

We began the year 2020 with a vibrant young team that is determined to take HCI to the next level. The team is working hard to realize a bright future for HCI, as a top notch charity in Canada that is committed to addressing issues of poverty and inequality across the world. We are also preparing to step foot in other markets, like the US, which will help us increase our revenue and help more people in need.

This year brought forth its own unique challenges as the world was shaken with the Coronavirus. We immediately decided to turn our attention towards helping families affected by COVID here in Canada, as well as around the world. We had big plans to celebrate our 40th anniversary this year through various events. However, when COVID hit, we decided to carry on our legacy doing what we do best - helping families survive through difficult times. We distributed food baskets and hygiene kits to families in different cities across Canada. Internationally we provided food to hundreds of families who were at the brink of starvation due to job losses.

From building bakeries in Yemen, to installing water filtration systems in Gaza, to starting mobile health clinics in Syria, our work continues. It is my commitment to you that we will always try our best to take care of your donations by making sure they reach the most vulnerable people in the world. We remain focused on our vision to serve humanity and we will always continue to work hard for our mission to move people from crisis to sustainability. Together, we will be able to change our world.

Sincerely,

**Mahmuda Khan**  
Executive Director

# OUR COMMITMENT TO THE SDG's

Dear Friends,

No one can deny the progress in technology and quality of life that takes place year after year. On the other hand, it is hard to ignore the stark reality of the effects of poverty on people living in desperate conditions. Just think about this - An estimated 821 million people – approximately 1 in 9 people in the world – were undernourished in 2017, up from 784 million in 2015. Even in our day and age, the hunger crisis affects millions of children across the globe.



The Sustainable Development Goals (SDG's) have been put in place to make our world a better place by the year 2030. The 17 goals create an understanding among countries that poverty relief and economic prosperity is only achievable when social and environmental inequalities are addressed.

Human Concern International is committed to contributing towards the achievement of these SDG's. Beginning from our Programs strategy, to the project level details, we carefully initiate activities that are in line with the targets set out by the SDG's. We are also moving more closer towards adopting evaluation methods that give us a clear understanding of how we are contributing to the SDG's.

Our work will continue to be guided by vision that guides the SDG's. In serving our mission of moving people from crisis to sustainability, we also look forward to partnering with countries and NGO's whose work is in line with the SDG's.

Sincerely,

Mohamed Osman Noorani  
Director of Programs

## OUR PROGRAM AREAS AND ACHIEVEMENTS



## CHILD SPONSORSHIP PROGRAM (CSP) AND ORPHAN CARE

Data gathered by UNICEF indicates that an estimated 385 million children live in extreme poverty. From these children, nearly 250 million live in countries and areas affected by armed conflicts. All these children are at high risk of falling into child labour, and/or being exposed to violence and exploitation. Our Child Sponsorship Program (CSP) came to fruition to help orphans and children in need. The overall goal of the CSP is to ensure children are living in safe and secure homes, eating healthy meals every day, and have opportunities to realize their dreams. Beyond this we initiated specific orphan care projects that complete the CSP.

In 2019, you helped 3,242 orphans and children in need in these countries:

- Yemen: 93 children
- Tunisia: 14 children
- Somalia: 603 children
- Pakistan: 499 children
- Kashmir: 293 children
- Lebanon: 46 children
- Syrian: 593 children
- Palestinian: 58 children
- India: 121 children
- Guyana: 34 children
- Bangladesh: 359 children
- Afghanistan: 51 children
- Rohingya: 429 children
- Morocco: 76 children

We invested \$1,510,755.64 to take care of these orphans and children.

# EMERGENCY RELIEF



According to the World Health Organization, Every year natural disasters kill around 90 000 people and affect close to 160 million people worldwide. Through our Emergency Relief program, we respond to these disasters by providing immediate assistance to families in need. We ensure that at the very least, families have food, water, and a safe place to spend the upcoming difficult days and nights.

In 2019, you responded to 10 emergencies and took care of 31,133 people. We invested \$591,629.85 in Yemen, Syria, India, Pakistan, Bangladesh, Indonesia, Lebanon, Tunisia, Morocco, Palestine, and the Bahamas.

# WATER, SANITATION & HYGIENE: WASH



As of 2019, 1 in 3 people lack access to safe drinking water while over half of the global population lacks safe sanitation. Our international WASH program aims to provide access to clean and safe water, and sanitation facilities to the most vulnerable communities around the world. Our goal is to ensure that no one lives without access to water and sanitation which is essential to health and socioeconomic development. Through the construction of water wells in communities with limited access to water, we decrease the amount of productive hours women spend traveling to gather water, decrease risk of waterborne illness, increase school attendance of girls, and eliminate the financial burden associated with purchasing drinking water. We have installed wells in homes, community centers, schools, and orphanages. In areas where water wells are not best suited to address the needs of the community, we carry out alternative water projects which ensure that the WASH needs of the community are still addressed.

In 2019, you helped build 236 wells, construct 78 latrines, and carry out other projects that addressed the need of providing safe and clean drinking water.

We invested \$644,735.55 to carry out a total of 17 projects that helped 154,565 beneficiaries in the following countries: India, Pakistan, Bangladesh, Afghanistan, Burundi, Ethiopia, Eritrea, Somalia, Kenya, Palestine, Ghana, Yemen, and the Democratic Republic of Congo.

# HEALTHCARE



According to the World Health Organization, at least half of the world's population cannot obtain essential health services. Furthermore, each year, large numbers of families are being pushed into poverty because of having to pay for health care out of their own pockets. HCI's healthcare program is dedicated to providing access to equitable and quality healthcare by removing any financial barriers. Our projects take a variety of forms: financial assistance for medication and treatment, in-kind donation of essential life saving equipment, health days which invite community members for check-ups, diagnosis, and treatment, health education seminars, and even mobile health clinics and camps for displaced persons.

In 2019, you helped start 11 large projects through which 56,121 people received free healthcare. We invested \$678,812.32 in the following countries: Canada, Bangladesh, India, Pakistan, Syria, and Lebanon.

# EDUCATION



According to a study carried out by the World Bank, worldwide, hundreds of millions of children reach young adulthood without even the most basic skills like calculating the correct change from a transaction, reading a doctor's instructions, or understanding a bus schedule—let alone building a fulfilling career or educating their children. At HCI our international education projects focus on providing students with opportunities to learn in a safe and healthy environment. We support students of all ages from preschool to postgraduate education. Our aim is to alleviate the suffering by providing children with an education that will make it possible for them to raise their families out of poverty.

In 2019, you helped start 19 education projects through which 7,819 students received free education. We invested \$853,903 in the following countries: India, Bangladesh, Pakistan, Somalia, Burundi, Lebanon, and for the Rohingya.



# LIVELIHOODS



The International Labour Organization (ILO) estimates that over 64 million youth aged 15-24 are unemployed around the world. The issue appears to be more prevalent in developing countries, and is related to the mismatch between the skills that the youth have, versus what the market demands. Our livelihood programs aim to empower youth and adults by equipping them with skills and connecting them with job opportunities. Our goal is to help communities increase their socioeconomic status and overall quality of life.

In 2019, you helped train and provide employment for 2,020 youth and adults. We invested \$120,067.88 in Bangladesh and India.

# RAMADAN



HCI's Ramadan Family Assistance Program addresses three issues: food security, malnutrition, and the mental well-being of families below the poverty line. We recognize that in the communities we serve, households without a male head of house are particularly vulnerable. In order to address this vulnerability, HCI prioritized children and women to provide them with safe access to food. In a world where 16,000 children die every day due to hunger related illness, HCI's Ramadan Family Assistance Program provides warm meals and food staples to families in need.

In 2019, you helped distribute 11,670 food baskets and 20,305 warm meals to families living in hunger. We invested \$724,980.61 in the following countries: Afghanistan, Bangladesh, Bosnia, Burundi, India, Pakistan, Indonesia, Palestine, Ghana, Haiti, Iraq, Jordan, Sierra Leone, Kenya, Sudan, Morocco, Nepal, Somalia, Sri Lanka, Syria, Tunisia, and Yemen.

## ZABIHA/ QURBANI



**HCI's annual Zabiha/ Qurbani program provides a means for muslims around the world to fulfill their religious obligation of donating their annual sacrifice of meat to vulnerable families around the world.**

This Qurbani is a source of sustenance for families who would otherwise not be able to afford meat, a high priced commodity in many communities. Through the Zabiha/ Qurbani program HCI helps families around the world celebrate Eid-al-Adha with fresh food.

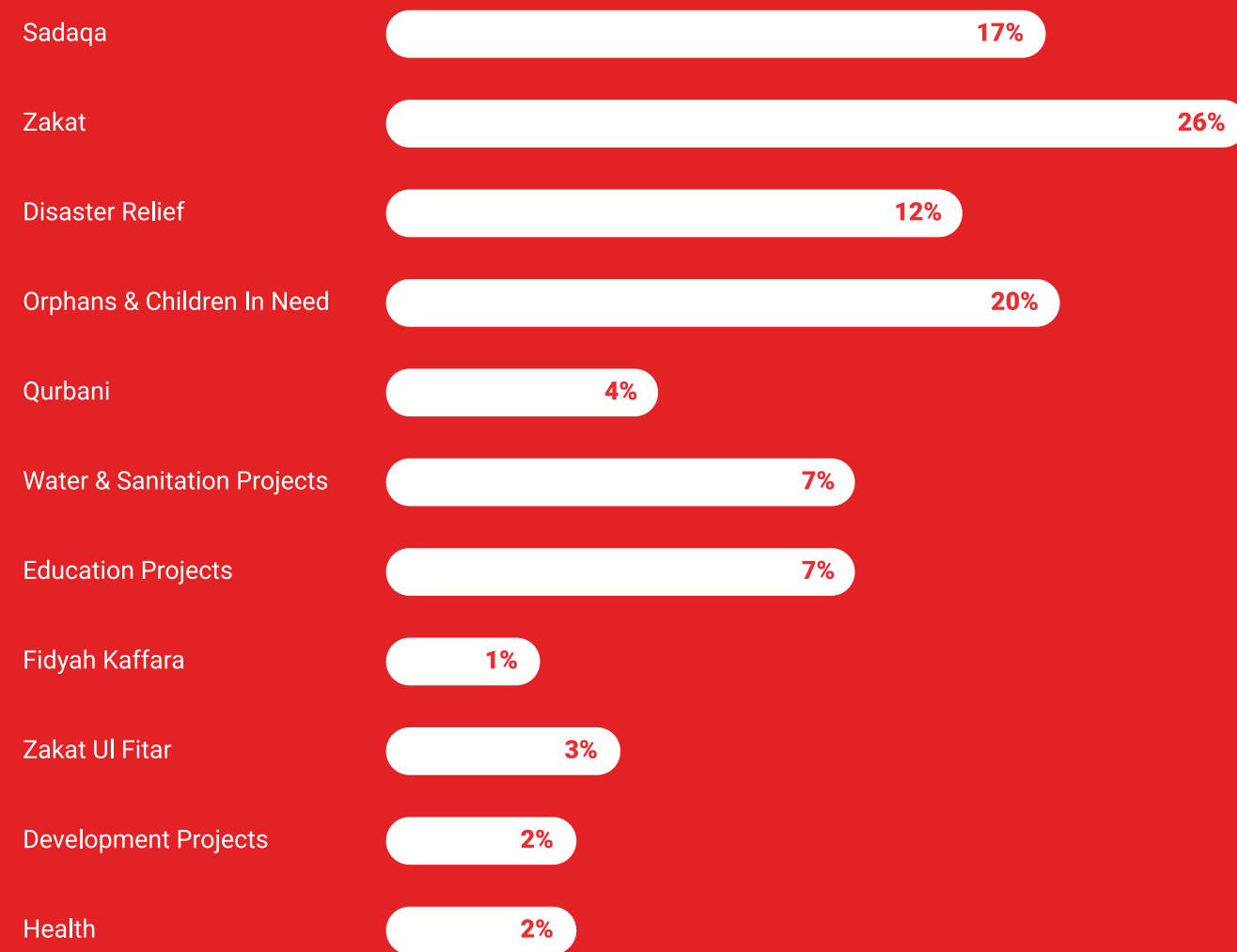
In 2019, you provided 111,097 people in need with fresh Qurbani meat. We invested \$389,990 in Canada, Afghanistan, Bosnia, Bangladesh, Burundi, Ethiopia, Haiti, India, Nepal, Indonesia, Pakistan, Iraq, Ghana, Palestine, Sierra Leone, Kenya, Lebanon, Sudan, Morocco, Somalia, Sri Lanka, Syria, Turkey, Tunisia, and Yemen.

# FINANCIALS

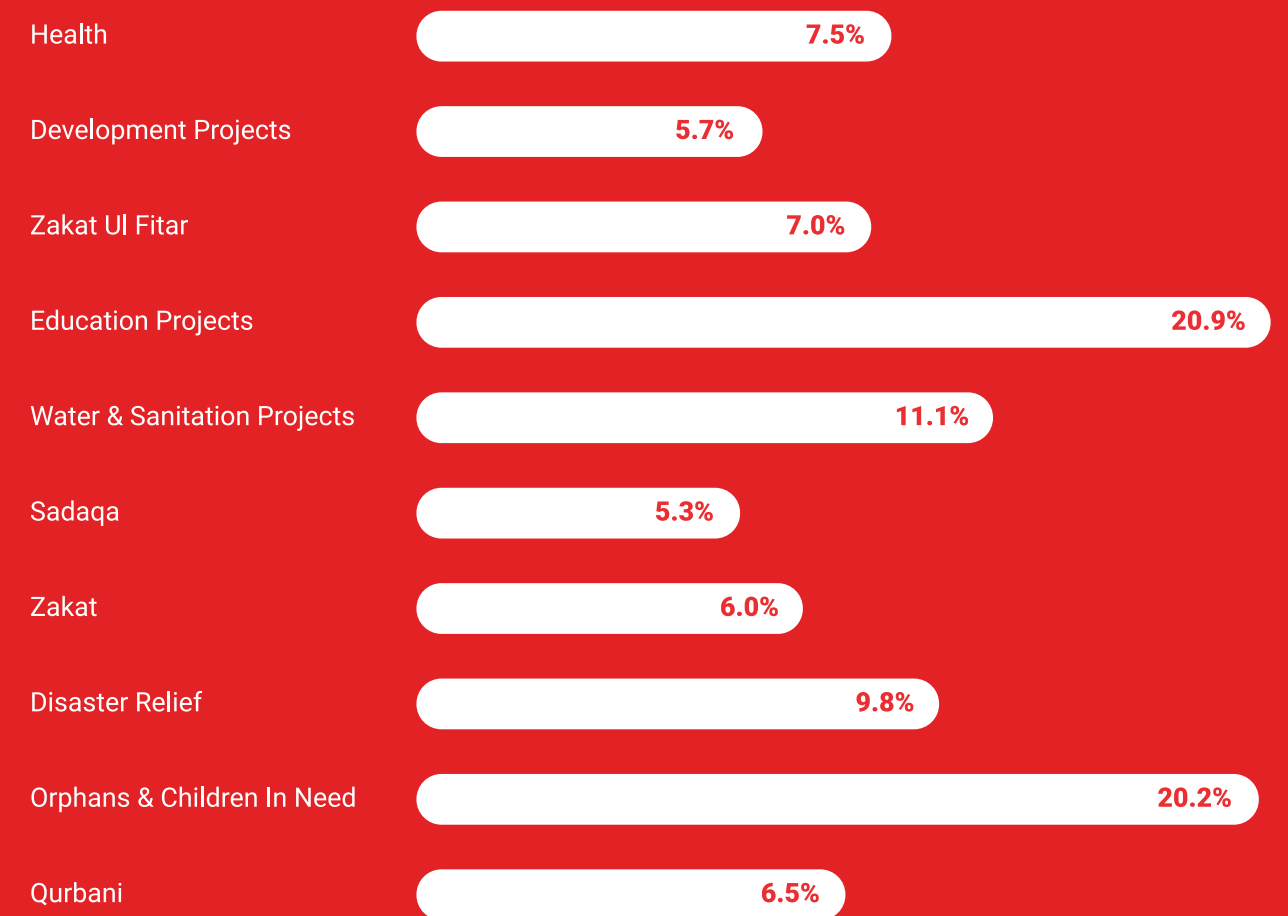


# Total Revenue: \$8,230,730.85

## Revenue by Fund:



## Disbursement by Fund:



# OUR BOARD OF DIRECTORS & TEAM

## BOARD OF DIRECTORS

MUMTAZ AKHTAR  
Chairperson

ISHTIAQ SALIM  
Vice Chair

ZAMIL ZAMAN  
Treasurer

AFROZA CHOWDHURY  
Secretary

ABDULHAI PATEL  
Director

OMAR HADDAD  
Director

## SENIOR MANAGEMENT TEAM

MAHMUDA KHAN  
Executive Director

MOHAMED OSMAN NOORANI  
Director of Programs

FAIZAN REHMAN  
Director of Finance

MACHE BOUAZZA  
Regional Director, Quebec

## PROGRAMS TEAM

IFTIKHAR SHAIKH AHMAD

SUFIA NURANI

SOUHAILA EL FILALI

ELIAS NAWABI

## FUND DEVELOPMENT TEAM

RANA AKBARI

SULAIMAN KHURSHED

MAHA AL-GHOUL

AHMAD KABBARA

FATIMA BENHATTA

## DONOR CARE AND ADMIN TEAM

FAZIL HUSSAIN

NAHID AKHTER

HARRY MOHAMMED

## FINANCE AND ACCOUNTING TEAM

SYED ABDULLAH HASSAN

## HCI PAKISTAN

TANVIR AHMED

## HCI SOMALIA

MOHAMED OSMAN



f t i  
@HCICANADA

HUMANCONCERN.ORG

☎ 1-800-587-6424 🖨 (613) 742-7733 ✉ info@humanconcern.org

877 Shefford Road, Unit 4, Ottawa, ON K1J 8H9 PO Box 3984, Station C Ottawa, ON K1Y 4P2

Our charitable number: 107497125RR0001